



| Branch  | Date  |  |
|---|---|--|
|   |   |  |
|   |   |  |
| Corporate Group ID  |   |  |
| Company Name  | CIF No (CIF No. is the last 6 digits of the company's account number)   |  |
|   |   |  |
| User Name   | User ID   |  |
|   |   |  |
|   |   |  |
| I / We account holder(s) of the above CIF number wish to repor  | t the following:  |  |
| The specified User's Physical Token has been lost / stolen. Ple hereby authorize you to debit my/our Account No: charges.   | ase reissue a new Physical Token for the specified User. I/we for Physical Token  |  |
| The specified User's Physical Token is not usable due to damo specified User. The returned Physical Token is attached with the  | age / low battery. Please reissue a new Physical Token for the his form.  |  |
| Please delink the Digital Token from my current Mobile Device as the Mobile Device has been lost / replaced.  |   |  |
| Please block the specified User ID for the Baiduri b.Digital Business service due to suspected unauthorized access.   |   |  |
| Please unblock the specified User ID for the Baiduri b.Digital E resolved to my satisfaction.   | Business service as the issue requiring the initial block has been  |  |
| Request to terminate my/our Company's Baiduri b.Digital Bus   | iness with the specified Corporate Group ID.  |  |
| Others:   |   |  |
|   |   |  |
| Land the Dead shall not be Police Consequent  | allowed and a second beautiful Pate 1985 and a second and a second second and a second second and a second |  |
| I am also aware that the Bank shall not be liable for any claims, demands, damages, losses, liabilities, costs and expenses which may at any time incur or suffer in connection with the unauthorized use of Baiduri b.Digital Business service, as per |   |  |
| Section E of the Baiduri b.Digital Business Service Terms and Co  | onditions.  |  |
|   |   |  |
|   |   |  |
| Authorized Signature  | Authorized Signature  |  |
|   |   |  |
| Signatory Name  | Signatory Name  |  |
|   |   |  |
|   |   |  |
| I, the user, acknowledge receipt of the new Physical Token:   |   |  |
| Token Serial No:  |   |  |
| I/We also confirm that the above items are sealed and in good   | Londition   |  |
| 1/ We also commit that the above items are sealed and in good condition.  |   |  |
| Acknowledge receipt by: S.V.  | Date  |  |
|   |   |  |





\*Delete where applicable

| FOR BRANCH USE ONLY  |          | Branch Chop |  |
|--|----------|-------------|--|
| Attended by:   | Initial: |             |  |
| Checked by:  | Initial: |             |  |
| Activated by:  | Initial: |             |  |
| Date/Time activated:   |          |             |  |
| TERMINATION OF SERVICE                                       |          |             |  |
| Token Returned: Yes No Charges of Loss Token (BND50): Yes No |          |             |  |
| Token Serial No: Date of Termination:                        |          |             |  |
| FOR DIGITAL BANKING USE ONLY                                 |          |             |  |
| Checked by:  | Initial: | Date:       |  |
| Inputted by:   | Initial: | Date:       |  |
| Activated by:  | Initial: | Date:       |  |
| Date/Time activated:   |          |             |  |